

[Practice Name] Clinic Snapshot — Co-management Overview

Locations & Hours

- Address(es): []
- Hours: []
- After-hours protocol: []

Access (live)

- Next-available medical eye visit: [] – [] days
- Urgent same-day slots: []/day (held until [])
- New-patient imaging capacity (OCT/VF): []/day

Capabilities

- Diagnostics: [] (e.g., OCT, VF, topography, IOP (GAT/iCare), fundus photos, pachy)
- Procedures/clinics: [] (e.g., dry eye, myopia management, specialty contact lenses, low vision)
- Languages: [] (days/hours)

Co-management SLAs

- Same-day secure messaging for new referrals
- Post-op day-1 note by 12 PM; week-1/month-1 within 24 hours
- Escalate immediately for: [] (IOP > 30, \geq 2-line VA drop, endophthalmitis concern, etc.)

Contacts

- Referral coordinator: [Name | Direct]
- Secure Direct: [Address]
- OD lead (for MDs): [Name | Cell]
- Imaging/tech desk: [Ext]
- Fax (encrypted): [###-###-####]

Preferred Partners

- Retina: []
- Cataract: []
- Oculoplastics: []

Admin

- We handle PA on request.
- Send your drop protocols; we embed them in handouts.
- Networks (top plans): [A], [B], [C] (attach full list if needed)

How to Refer (choose one)

- Secure Direct: [Address]
- EHR-to-EHR: [Vendor]
- Encrypted Fax: [#] (call for urgent)

Attach (in order)

1. Referral cover
2. Last note
3. Imaging (OCT/VF/photos)
4. Med list
5. Insurance card